

# Value-Based Care Professional Services

A population health ecosystem

Comprised of five valuable services, NextGen Healthcare Value-Based Care Professional Services is an ecosystem built to boost quality measures with expert insight and robust data analysis software. The five services include:

- Quality Improvement Consulting Services
- Practice Transformation Consulting Services
- Quality Performance Plus (QP+) Services
- Cohort Builder Services
- Data Insights Services

## Quality Improvement Consulting Services

Our consulting services offer a transformative solution to elevate your organization's performance. Our seasoned consultants specialize in crafting dynamic trending dashboards that provide real-time insights into key healthcare metrics. With a focus on customization, we tailor these dashboards to align with your specific quality improvement goals.

Beyond technology, our experts collaborate closely with your team, provide hands-on assistance to interpret data, identify trends, and implement strategic measures that drive continuous improvement in healthcare metrics. Partner with us to navigate the future of healthcare with confidence and precision.

### Package details:

- Customized and tailored training to operationalize measure improvement using NextGen® Population Health
- Monthly review of metric reporting dashboards to identify and monitor trends and implement proven intervention strategies
- Assurance financial incentives are met
- Expert analysis of coded vs. mapped workflows
- Tailored Quality Improvement Playbook
- Education material for selected measures

## Practice Transformation Consulting Services

The **NextGen Practice Transformation Consulting Package** equips your team with experienced consultants that bring a wealth of specialized knowledge and skills to augment your existing population health capabilities. By leveraging our expertise, not only will you enhance your team's effectiveness, you will also alleviate the operational burden placed on your organization, allowing you to focus on core functions and strategic initiatives.

A Practice Transformation Consultant will help you assess and understand your current risk levels and capabilities, ensuring you are prepared for the transition to value-based care. They will provide expert guidance on developing and implementing strategies that align financial incentives with quality care outcomes.

Through leveraging data analytics and industry benchmarks, a consultant can help identify opportunities to improve efficiency and patient outcomes. They will assist in building robust care coordination and management programs to reduce costs and enhance care delivery.

### Package details:

- Dedicated Practice Transformation Consultant
- 36 hours of 1-on-1 guidance
- Dashboard management of care quality measures (CQMs)
- Customized reports
- Workflow support
- Customized & tailored training to operationalize Population Health

## Quality Performance Plus (QP+) Services

The **Quality Programs (QP)** team provides tailored services to help your practice integrate the most efficient solutions for regulatory reporting and achieving measurable success. The QP Team consists of a group of dedicated specialists with backgrounds in public policy, public health, health administration, and more. With a QP subscription, you will be assigned a specialist that is focused on your practice's needs.

Benefit from expert guidance on Centers for Medicare & Medicaid Services (CMS) reporting tracks (MIPS, APMs, MVPs), best practices on submissions through the NexGen® HQM reporting module, and ongoing thought leadership on the latest regulatory updates from CMS via 1-on-1 check-in calls, a monthly newsletter, and recorded webinars.

### Package details:

- Dedicated QP Services Specialist
- 1-on-1 guidance via check-in calls
- Curriculum for all four categories of the Quality Payment Program
- Specialty content - rheumatology, pulmonology, cardiology
- Annual feedback review & cost category analysis
- Monthly newsletter
- Measure selection assistance
- Customized reports
- Category overview webinars, fact sheets, and workflow recommendations
- MIPS data validation/audit assistance

## Cohort Builder Services

Maximize time by targeting patients that need your attention the most. Cohort Builder Services equip you with a dedicated team member to help identify cohorts that will have the most impact on your value-based outcomes.

Benefit from customized training designed to help you create and build campaigns and turn insights into action. Improve your workflow analysis, gain guidance in aligning automated and one-time outreaches to target gaps and metrics, and identify and build targeted filters.

### Package details:

- Perform patient outreach via NextGen Care Outreach and/or Patient Portal
- Add patient to the PM recall list
- Create a task (PM/EHR), referral, or add an alert to each patient's chart
- Bulk orders (lab & radiology)
- Export the cohort to an Excel spreadsheet file
- Save selected patients to a "My List" for additional follow-up
- Identify lists in Population Health and create outreaches targeting those lists

## Data Insights Services

Our Data Insights Service is built around a robust Data Warehouse, providing comprehensive training and support for the creation of custom SQL reports. More than just technology, our team of experts works directly with yours, offering practical help in data interpretation and the execution of strategic initiatives that result in the ongoing enhancement of data insights. Collaborate with us to move forward in the healthcare sector with assurance and accuracy.

### Package details:

- Data Warehouse training
- Data governance
- Custom views
- Discovery and consultation
- User reporting
- Enhanced claim views
- Data Warehouse access views
- Expanding view library
- Custom view creation
- Application enrichment

# BETTER STARTS HERE.

Call us at **855-510-6398** or email [results@nextgen.com](mailto:results@nextgen.com)